

The purpose of this guide is to spell out the required steps in accessing the Sikanet service. Enter the address <https://sikanet.societegenerale.com.gh> in your internet browser and go to the secured web page for login to Sikanet service:

1) Viewing profile - access will be allowed using Sikanet Access Code and password that will be sent to your e- mail address;

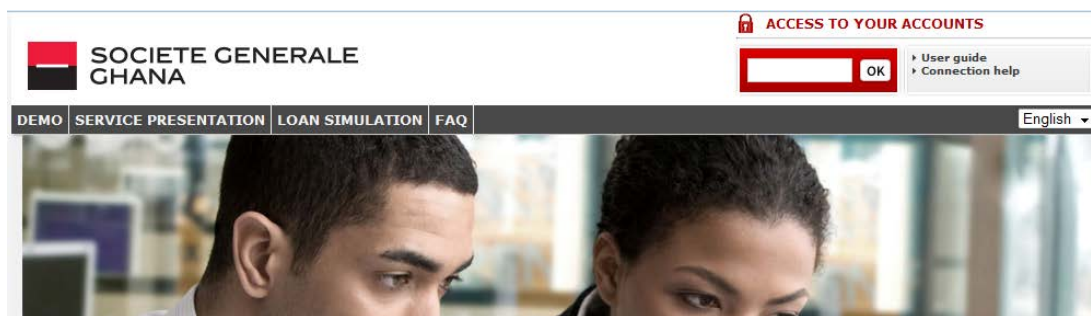
2) Transactional profile - access will be allowed using Sikanet Access Code and password generated by Digipass (Token).

Both methods for connection are secured, but Digipass gives you not only access to your accounts, but also permits the validation of transactions performed in Sikanet.

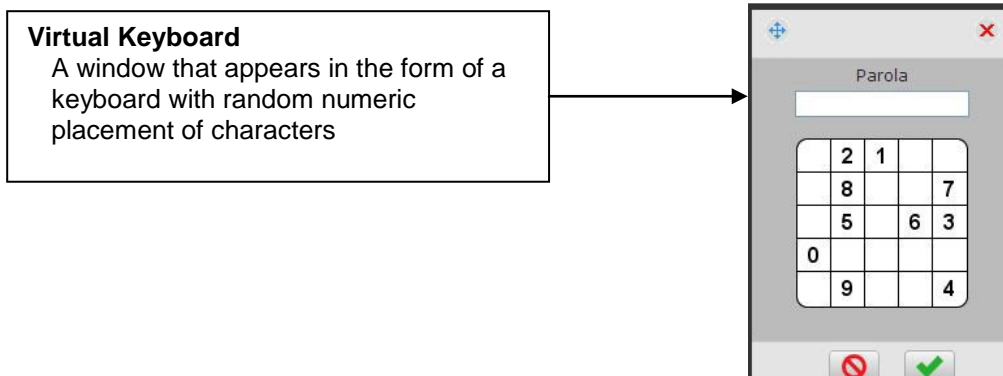
Access to Sikanet

To access the secured pages of the site, enter your [Access Code](#) and [confirm](#).

Access Code cannot be changed.



Enter your password using the virtual keyboard to access to service functions.



- For Viewing profile – use the password that will be provided by the bank; For security reasons, you would be forced to change your password (see [Change your password](#))





Please note that the password you entered is numeric and the minimum length is 6 characters.

- For Transactional profile – use One Time Password (OTP) generated by Digipass (Token).

Generation Of OneTime Password(OTP)

Token is an electronic device generating One Time Passwords (OTP):

- for authentication within the website, as well as
- for validation of the operations performed within the service.

Step I.	Step II.	Step III.	Step IV.
Press the (◀) button to connect the Token	Enter your PIN code	Press the (1) button to generate OTP	OTP is displayed on your screen
			

Important: An OTP is a password that is only valid for a short time and can only be used once. Each time you need to authenticate or validate an operation, you use a new password generated by token.

Token will be disconnected automatically if not used for a while.

In this case, if initially generated password has not been used from any reason, it will connect once again the token and will generate a new password.

Access to the website is restricted after 5 incorrect attempts to join it. For unlocking, contact the Bank and request to generate a new password.

System will automatically disconnects a user after a period of inactivity (5 minutes). You must enter your code once again to re-access the secured pages of the website.

Change your password

Password consists of 6 numeric characters, the first version being sent to e-mail address you specified when subscribing to Sikanet. At first connection, you are invited to change it. On this occasion, you can choose the password you want. Also, we recommend you to change password as often as possible to avoid possible fraud attempts.

Change password

Dear Client,
For security reasons it is recommended you change your password, your new password must contain 6 characters.
Thank You

To change your password, please enter the following information

OLD PASSWORD


NEW PASSWORD

CONFIRM YOUR NEW PASSWORD

6	3		
0	2	1	
	4		
	9	8	
7		5	

delete

OK

- For changing the password, check the button for each field that appeared, with the information requested;
- The confidential codes will be introduced only through a [Virtual Keyboard](#);
- After entering the new password press . If you want to abandon or delete the password, press 